

## 2012-2013 Austin ISD Parent Survey Richards

Strong relationships among staff, students and staff are critical to student success. In particular, parent involvement in education is associated with a high level of student achievement. These survey results provide campuses with feedback on how parents feel about their treatment by school staff, the school's educational environment, and various school-based opportunities parents would like for their children. The following report contains the results of the 2012-2013 Parent Survey for Austin Independent School District (AISD) for Richards. The district report can be found at: <http://www.austinisd.org/dre>

### Richards Demographic Information

Table 1. Number of respondents  
for Richards 2012-2013

	Surveys Returned	Total Students	% of Students Represented
Richards	425	682	62.32%
All High Schools	1952	20739	9.41%

Table 2. Distribution of respondents  
relative to  
Richards's population, 2012-2013

Grade Level	% of respondents	% of School Population
06	25.65%	19.21%
07	22.57%	20.53%
08	11.16%	16.57%
09	14.25%	14.37%
10	12.59%	13.34%
11	6.65%	8.36%
12	7.13%	7.62%

Table 3. Distribution of respondents and students  
by  
ethnicity and race for Richards, 2012-2013

Ethnicity	% of respondents	% of School Population
Asian	3.15%	2.64%
Black/African American	8.47%	8.65%
Hispanic	59.08%	62.76%
Two or more races	5.81%	3.81%
White	23.49%	22.14%

**Table 4. Parent Survey Items Related to COURTESY  
For Richards  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Richards</b>	<b>% Strongly Agree/Agree All High Schools</b>
The principal treats me with courtesy and respect.	97.74%	96.32%
The principal treats my child with courtesy and respect.	97.52%	95.52%
The assistant principal treats me with courtesy and respect.	96.16%	95.46%
The assistant principal treats my child with courtesy and respect.	95.76%	94.90%
The office staff treat me with courtesy and respect.	94.72%	94.33%
The office staff treat my child with courtesy and respect.	93.12%	92.35%
The teachers treat me with courtesy and respect.	99.51%	97.11%
The teachers treat my child with courtesy and respect.	96.60%	93.72%
The counselors treat me with courtesy and respect.	98.93%	94.92%
The counselors treat my child with courtesy and respect.	98.16%	94.13%
My child is treated with respect by other students.	94.84%	92.91%

**Table 5. Parent Survey Items Related to COMMUNICATION  
For Richards  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Richards</b>	<b>% Strongly Agree/Agree All High Schools</b>
The principal provides me with opportunities for two-way communication.	94.85%	89.54%
The assistant principal provides me with opportunities for two-way communication.	93.43%	91.69%
The teachers provide me with opportunities for two-way communication.	96.26%	90.65%
The counselors provide me with opportunities for two-way communication.	96.44%	90.89%
School staffs are easily accessible when I need to talk to them.	94.50%	84.30%
I receive information about my child or my child's school that is in my preferred language.	98.04%	97.43%

**Table 6. Parent Survey Items Related to ACADEMICS  
For Richards  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Richards</b>	<b>% Strongly Agree/Agree All High Schools</b>
School staff provide me with enough information about school expectations about student learning.	96.88%	89.86%
School staff provide me with enough information about my child's academic performance.	95.45%	89.51%
School staff provide me with enough information about my child's preparedness for state academic tests.	94.99%	82.86%
I believe that my child likes to go to school.	93.33%	89.30%
The educational experience at my child's school is just as good as or better than that at any other AISD school.	96.31%	89.05%
My child's teacher(s) provide a high quality learning environment.	99.02%	91.53%
School staffs encourage my child to study and learn.	99.27%	92.32%
My child's school is a safe learning environment.	97.84%	92.16%
My child's school is monitored well to ensure safety.	97.80%	90.50%

**Table 7. Parent Survey Items Related to INVOLVEMENT  
For Richards  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Richards</b>	<b>% Strongly Agree/Agree All High Schools</b>
The teachers have helped me to become more involved in my child's education.	92.49%	81.41%
The teachers value my input in decisions about my child.	96.00%	87.93%
The counselors have helped me support my child's education.	98.09%	89.79%
The counselors value my input in decisions about my child.	97.15%	90.23%
School staff provide me with enough information about opportunities for me to be involved in school.	94.81%	87.40%
I know who to contact at my child's school if I have a question or concern about my child's education.	96.31%	90.94%
School staffs use suggestions I make about my child's education.	92.33%	81.08%
My child's school offers convenient opportunities for me to be involved in my child's education.	94.21%	82.69%

**Table 8. Parent Survey Items Related to INFORMATION/ FEEDBACK  
For Richards  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Richards</b>	<b>% Strongly Agree/Agree All High Schools</b>
School staff provide me with enough information about transitions to and from elementary, middle, and high school.	94.97%	85.55%
School staff provide me with enough information about future career opportunities for my child.	93.83%	78.44%
School staff provide me with enough information about college admissions requirements and financing options for my child.	95.52%	84.68%
School staff provide me with enough information about process for handling complaints and concerns.	89.97%	78.94%
School staff provide me with enough information about additional academic services available to my child.	91.53%	80.30%
School staff provide me with enough information about school expectations about student behavior.	97.36%	93.87%
School staff provide me with enough information about the positive feedback about my child.	93.92%	84.30%
School staff provide me with enough information about my child's behavior.	94.65%	89.39%
School staff provide me with enough information about my child's attendance.	98.33%	94.93%
School staff provide me with enough information about my child's high school graduation requirements.	93.68%	86.56%
School staff provide me with enough information about after-school programs or activities for my child.	97.31%	83.10%
I feel comfortable contacting staff at my child's school if I have a question or concern.	96.11%	89.59%
When I contact school staff, I get a timely response.	94.47%	84.64%
I am satisfied with the quality of the transportation services provided by my child's school.	91.32%	83.76%
I am satisfied with the quality of the food services at my child's school.	80.81%	71.94%
The school's website is a useful source of information for me.	90.72%	86.31%

**Table 9. Parent Survey Items Related to the DISTRICT OFFICE  
For Richards  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Richards</b>	<b>% Strongly Agree/Agree All High Schools</b>
The frequency with which I receive information through the district's automated phone calls is adequate.	87.12%	85.39%
The district's website is a good source of information for me.	92.46%	88.66%
The Superintendent does a good job asking for input from parents.	88.99%	79.91%
The Superintendent does a good job communicating with parents.	84.16%	77.57%
The Superintendent does a good job managing the district's budget and staffing needs.	82.37%	73.74%
The Superintendent has made a positive impact on students' academic progress.	82.99%	75.55%
Staffs at the district's main offices are responsive to my needs.	87.60%	82.21%
Staffs at the district's main offices treat me with courtesy and respect.	93.55%	89.25%
The district provides enough information on enrollment options at other AISD schools.	90.88%	78.96%
AISD's online Parent Connection/ Gradespeed system helps me monitor my child's academic progress.	95.69%	94.20%
The district's automated phone calls are a good source of information for me.	84.22%	81.33%

**Table 10. Top 10 Items  
For Richards  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/ Agree</b>
The teachers treat me with courtesy and respect.	99.51%
School staffs encourage my child to study and learn.	99.27%
My child's teacher(s) provide a high quality learning environment.	99.02%
The counselors treat me with courtesy and respect.	98.93%
School staff provide me with enough information about my child's attendance.	98.33%
The counselors treat my child with courtesy and respect.	98.16%
The counselors have helped me support my child's education.	98.09%
I receive information about my child or my child's school that is in my preferred language.	98.04%
My child's school is a safe learning environment.	97.84%
My child's school is monitored well to ensure safety.	97.80%

**Table 11. Bottom 10 Items  
For Richards  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/ Agree</b>
I am satisfied with the quality of the food services at my child's school.	80.81%
School staff provide me with enough information about process for handling complaints and concerns.	89.97%
The school's website is a useful source of information for me.	90.72%
I am satisfied with the quality of the transportation services provided by my child's school.	91.32%
School staff provide me with enough information about additional academic services available to my child.	91.53%
School staffs use suggestions I make about my child's education.	92.33%
The teachers have helped me to become more involved in my child's education.	92.49%
The office staff treat my child with courtesy and respect.	93.12%
I believe that my child likes to go to school.	93.33%
The assistant principal provides me with opportunities for two-way communication.	93.43%