

2012-2013 Austin ISD Parent Survey Palm ES

Strong relationships among staff, students and staff are critical to student success. In particular, parent involvement in education is associated with a high level of student achievement. These survey results provide campuses with feedback on how parents feel about their treatment by school staff, the school's educational environment, and various school-based opportunities parents would like for their children. The following report contains the results of the 2012-2013 Parent Survey for Austin Independent School District (AISD) for Palm ES. The district report can be found at: <http://www.austinisd.org/dre>

Palm ES Demographic Information

Table 1. Number of respondents
for Palm ES 2012-2013

	Surveys Returned	Total Students	% of Students Represented
Palm ES	123	571	21.54%
All Elementary Schools	14417	48897	29.48%

Table 2. Distribution of respondents
relative to
Palm ES's population, 2012-2013

Grade Level	% of respondents	% of School Population
PK	11.76%	12.85%
KG	15.13%	13.03%
01	22.69%	16.20%
02	9.24%	14.79%
03	9.24%	14.08%
04	13.45%	16.20%
05	18.49%	12.85%

Table 3. Distribution of respondents and students
by
ethnicity and race for Palm ES, 2012-2013

Ethnicity	% of respondents	% of School Population
Asian	2.50%	0.88%
Black/African American	5.83%	7.58%
Hispanic	89.17%	88.01%
White	2.50%	3.53%

**Table 4. Parent Survey Items Related to COURTESY
For Palm ES
2012-2013**

Survey Items	% Strongly Agree/Agree Palm ES	% Strongly Agree/Agree All Elementary Schools
The principal treats me with courtesy and respect.	95.69%	97.23%
The principal treats my child with courtesy and respect.	97.48%	97.99%
The assistant principal treats me with courtesy and respect.	94.51%	97.30%
The assistant principal treats my child with courtesy and respect.	94.51%	97.75%
The office staff treat me with courtesy and respect.	97.54%	95.62%
The office staff treat my child with courtesy and respect.	99.15%	97.26%
The teachers treat me with courtesy and respect.	100.0%	98.68%
The teachers treat my child with courtesy and respect.	100.0%	98.29%
The counselors treat me with courtesy and respect.	98.82%	97.68%
The counselors treat my child with courtesy and respect.	98.88%	98.25%
My child is treated with respect by other students.	89.66%	93.20%

**Table 5. Parent Survey Items Related to COMMUNICATION
For Palm ES
2012-2013**

Survey Items	% Strongly Agree/Agree Palm ES	% Strongly Agree/Agree All Elementary Schools
The principal provides me with opportunities for two-way communication.	95.73%	94.99%
The assistant principal provides me with opportunities for two-way communication.	92.05%	95.54%
The teachers provide me with opportunities for two-way communication.	98.28%	97.81%
The counselors provide me with opportunities for two-way communication.	97.53%	95.77%
School staffs are easily accessible when I need to talk to them.	97.50%	95.37%
I receive information about my child or my child's school that is in my preferred language.	96.67%	98.07%

**Table 6. Parent Survey Items Related to ACADEMICS
For Palm ES
2012-2013**

Survey Items	% Strongly Agree/Agree Palm ES	% Strongly Agree/Agree All Elementary Schools
School staff provide me with enough information about school expectations about student learning.	99.15%	97.01%
School staff provide me with enough information about my child's academic performance.	99.15%	97.43%
School staff provide me with enough information about my child's preparedness for state academic tests.	97.09%	95.51%
I believe that my child likes to go to school.	97.52%	96.67%
The educational experience at my child's school is just as good as or better than that at any other AISD school.	95.10%	94.44%
My child's teacher(s) provide a high quality learning environment.	96.58%	97.42%
School staffs encourage my child to study and learn.	97.44%	98.08%
My child's school is a safe learning environment.	96.55%	97.06%
My child's school is monitored well to ensure safety.	96.52%	91.76%

**Table 7. Parent Survey Items Related to INVOLVEMENT
For Palm ES
2012-2013**

Survey Items	% Strongly Agree/Agree Palm ES	% Strongly Agree/Agree All Elementary Schools
The teachers have helped me to become more involved in my child's education.	98.28%	96.74%
The teachers value my input in decisions about my child.	98.20%	97.32%
The counselors have helped me support my child's education.	96.43%	96.10%
The counselors value my input in decisions about my child.	97.53%	96.59%
School staff provide me with enough information about opportunities for me to be involved in school.	97.20%	96.56%
I know who to contact at my child's school if I have a question or concern about my child's education.	98.33%	97.53%
School staffs use suggestions I make about my child's education.	94.12%	94.82%
My child's school offers convenient opportunities for me to be involved in my child's education.	96.52%	95.72%

**Table 8. Parent Survey Items Related to INFORMATION/ FEEDBACK
For Palm ES
2012-2013**

Survey Items	% Strongly Agree/Agree Palm ES	% Strongly Agree/Agree All Elementary Schools
School staff provide me with enough information about transitions to and from elementary, middle, and high school.	94.19%	93.43%
School staff provide me with enough information about future career opportunities for my child.	95.06%	92.47%
School staff provide me with enough information about college admissions requirements and financing options for my child.	92.31%	91.32%
School staff provide me with enough information about process for handling complaints and concerns.	95.19%	91.99%
School staff provide me with enough information about additional academic services available to my child.	95.92%	93.42%
School staff provide me with enough information about school expectations about student behavior.	99.14%	97.45%
School staff provide me with enough information about the positive feedback about my child.	100.0%	96.90%
School staff provide me with enough information about my child's behavior.	100.0%	97.72%
School staff provide me with enough information about my child's attendance.	98.31%	98.20%
School staff provide me with enough information about my child's high school graduation requirements.	95.24%	93.93%
School staff provide me with enough information about after-school programs or activities for my child.	99.04%	95.14%
I feel comfortable contacting staff at my child's school if I have a question or concern.	98.33%	96.28%
When I contact school staff, I get a timely response.	97.48%	95.47%
I am satisfied with the quality of the transportation services provided by my child's school.	95.45%	92.94%
I am satisfied with the quality of the food services at my child's school.	89.38%	85.08%
The school's website is a useful source of information for me.	86.46%	92.00%

**Table 9. Parent Survey Items Related to the DISTRICT OFFICE
For Palm ES
2012-2013**

Survey Items	% Strongly Agree/Agree Palm ES	% Strongly Agree/Agree All Elementary Schools
The frequency with which I receive information through the district's automated phone calls is adequate.	97.20%	91.48%
The district's website is a good source of information for me.	95.83%	94.15%
The Superintendent does a good job asking for input from parents.	89.89%	91.29%
The Superintendent does a good job communicating with parents.	90.70%	90.29%
The Superintendent does a good job managing the district's budget and staffing needs.	90.79%	88.90%
The Superintendent has made a positive impact on students' academic progress.	92.41%	90.86%
Staffs at the district's main offices are responsive to my needs.	96.39%	93.63%
Staffs at the district's main offices treat me with courtesy and respect.	98.78%	95.25%
The district provides enough information on enrollment options at other AISD schools.	92.86%	88.54%
AISD's online Parent Connection/ Gradespeed system helps me monitor my child's academic progress.	96.74%	95.26%
The district's automated phone calls are a good source of information for me.	96.19%	90.72%

**Table 10. Top 10 Items
For Palm ES
2012-2013**

Survey Items	% Strongly Agree/ Agree
The teachers treat me with courtesy and respect.	100.0%
School staff provide me with enough information about the positive feedback about my child.	100.0%
The teachers treat my child with courtesy and respect.	100.0%
School staff provide me with enough information about my child's behavior.	100.0%
School staff provide me with enough information about school expectations about student learning.	99.15%
School staff provide me with enough information about my child's academic performance.	99.15%
The office staff treat my child with courtesy and respect.	99.15%
School staff provide me with enough information about school expectations about student behavior.	99.14%
School staff provide me with enough information about after-school programs or activities for my child.	99.04%

**Table 11. Bottom 10 Items
For Palm ES
2012-2013**

Survey Items	% Strongly Agree/ Agree
The school's website is a useful source of information for me.	86.46%
I am satisfied with the quality of the food services at my child's school.	89.38%
My child is treated with respect by other students.	89.66%
The assistant principal provides me with opportunities for two-way communication.	92.05%
School staff provide me with enough information about college admissions requirements and financing options for my child.	92.31%
School staffs use suggestions I make about my child's education.	94.12%
School staff provide me with enough information about transitions to and from elementary, middle, and high school.	94.19%
The assistant principal treats me with courtesy and respect.	94.51%
The assistant principal treats my child with courtesy and respect.	94.51%
School staff provide me with enough information about future career opportunities for my child.	95.06%