

## 2012-2013 Austin ISD Parent Survey Ortega ES

Strong relationships among staff, students and staff are critical to student success. In particular, parent involvement in education is associated with a high level of student achievement. These survey results provide campuses with feedback on how parents feel about their treatment by school staff, the school's educational environment, and various school-based opportunities parents would like for their children. The following report contains the results of the 2012-2013 Parent Survey for Austin Independent School District (AISD) for Ortega ES. The district report can be found at: <http://www.austinisd.org/dre>

### Ortega ES Demographic Information

Table 1. Number of respondents  
for Ortega ES 2012-2013

	Surveys Returned	Total Students	% of Students Represented
Ortega ES	225	340	66.18%
All Elementary Schools	14417	48897	29.48%

Table 2. Distribution of respondents  
relative to  
Ortega ES's population, 2012-2013

Grade Level	% of respondents	% of School Population
EC	0.92%	0.29%
PK	17.89%	15.00%
KG	23.85%	14.71%
01	21.10%	15.88%
02	10.09%	15.59%
03	5.96%	15.00%
04	10.55%	11.76%
05	9.63%	11.76%

Table 3. Distribution of respondents and students  
by  
ethnicity and race for Ortega ES, 2012-2013

Ethnicity	% of respondents	% of School Population
American Indian	0.46%	.
Asian	0.92%	0.88%
Black/African American	6.42%	9.44%
Hispanic	90.37%	88.20%
Two or more races	0.92%	0.59%
White	0.92%	0.88%

**Table 4. Parent Survey Items Related to COURTESY  
For Ortega ES  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Ortega ES</b>	<b>% Strongly Agree/Agree All Elementary Schools</b>
The principal treats me with courtesy and respect.	97.69%	97.23%
The principal treats my child with courtesy and respect.	98.14%	97.99%
The assistant principal treats me with courtesy and respect.	98.48%	97.30%
The assistant principal treats my child with courtesy and respect.	97.95%	97.75%
The office staff treat me with courtesy and respect.	94.62%	95.62%
The office staff treat my child with courtesy and respect.	97.25%	97.26%
The teachers treat me with courtesy and respect.	98.21%	98.68%
The teachers treat my child with courtesy and respect.	97.74%	98.29%
The counselors treat me with courtesy and respect.	98.47%	97.68%
The counselors treat my child with courtesy and respect.	98.00%	98.25%
My child is treated with respect by other students.	94.23%	93.20%

**Table 5. Parent Survey Items Related to COMMUNICATION  
For Ortega ES  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Ortega ES</b>	<b>% Strongly Agree/Agree All Elementary Schools</b>
The principal provides me with opportunities for two-way communication.	96.19%	94.99%
The assistant principal provides me with opportunities for two-way communication.	97.37%	95.54%
The teachers provide me with opportunities for two-way communication.	98.20%	97.81%
The counselors provide me with opportunities for two-way communication.	97.35%	95.77%
School staffs are easily accessible when I need to talk to them.	97.64%	95.37%
I receive information about my child or my child's school that is in my preferred language.	97.29%	98.07%

**Table 6. Parent Survey Items Related to ACADEMICS  
For Ortega ES  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Ortega ES</b>	<b>% Strongly Agree/Agree All Elementary Schools</b>
School staff provide me with enough information about school expectations about student learning.	97.72%	97.01%
School staff provide me with enough information about my child's academic performance.	97.73%	97.43%
School staff provide me with enough information about my child's preparedness for state academic tests.	94.06%	95.51%
I believe that my child likes to go to school.	97.70%	96.67%
The educational experience at my child's school is just as good as or better than that at any other AISD school.	97.57%	94.44%
My child's teacher(s) provide a high quality learning environment.	99.53%	97.42%
School staffs encourage my child to study and learn.	96.74%	98.08%
My child's school is a safe learning environment.	99.07%	97.06%
My child's school is monitored well to ensure safety.	95.17%	91.76%

**Table 7. Parent Survey Items Related to INVOLVEMENT  
For Ortega ES  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Ortega ES</b>	<b>% Strongly Agree/Agree All Elementary Schools</b>
The teachers have helped me to become more involved in my child's education.	95.95%	96.74%
The teachers value my input in decisions about my child.	97.73%	97.32%
The counselors have helped me support my child's education.	95.90%	96.10%
The counselors value my input in decisions about my child.	95.85%	96.59%
School staff provide me with enough information about opportunities for me to be involved in school.	96.73%	96.56%
I know who to contact at my child's school if I have a question or concern about my child's education.	97.24%	97.53%
School staffs use suggestions I make about my child's education.	96.52%	94.82%
My child's school offers convenient opportunities for me to be involved in my child's education.	95.75%	95.72%

**Table 8. Parent Survey Items Related to INFORMATION/ FEEDBACK  
For Ortega ES  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Ortega ES</b>	<b>% Strongly Agree/Agree All Elementary Schools</b>
School staff provide me with enough information about transitions to and from elementary, middle, and high school.	93.89%	93.43%
School staff provide me with enough information about future career opportunities for my child.	92.66%	92.47%
School staff provide me with enough information about college admissions requirements and financing options for my child.	90.85%	91.32%
School staff provide me with enough information about process for handling complaints and concerns.	95.19%	91.99%
School staff provide me with enough information about additional academic services available to my child.	96.06%	93.42%
School staff provide me with enough information about school expectations about student behavior.	97.72%	97.45%
School staff provide me with enough information about the positive feedback about my child.	96.31%	96.90%
School staff provide me with enough information about my child's behavior.	97.73%	97.72%
School staff provide me with enough information about my child's attendance.	98.17%	98.20%
School staff provide me with enough information about my child's high school graduation requirements.	92.82%	93.93%
School staff provide me with enough information about after-school programs or activities for my child.	95.22%	95.14%
I feel comfortable contacting staff at my child's school if I have a question or concern.	97.73%	96.28%
When I contact school staff, I get a timely response.	96.76%	95.47%
I am satisfied with the quality of the transportation services provided by my child's school.	97.25%	92.94%
I am satisfied with the quality of the food services at my child's school.	89.25%	85.08%
The school's website is a useful source of information for me.	92.27%	92.00%

**Table 9. Parent Survey Items Related to the DISTRICT OFFICE  
For Ortega ES  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/Agree Ortega ES</b>	<b>% Strongly Agree/Agree All Elementary Schools</b>
The frequency with which I receive information through the district's automated phone calls is adequate.	95.90%	91.48%
The district's website is a good source of information for me.	96.92%	94.15%
The Superintendent does a good job asking for input from parents.	89.39%	91.29%
The Superintendent does a good job communicating with parents.	88.70%	90.29%
The Superintendent does a good job managing the district's budget and staffing needs.	88.41%	88.90%
The Superintendent has made a positive impact on students' academic progress.	90.91%	90.86%
Staffs at the district's main offices are responsive to my needs.	92.17%	93.63%
Staffs at the district's main offices treat me with courtesy and respect.	94.55%	95.25%
The district provides enough information on enrollment options at other AISD schools.	91.81%	88.54%
AISD's online Parent Connection/ Gradespeed system helps me monitor my child's academic progress.	96.00%	95.26%
The district's automated phone calls are a good source of information for me.	96.94%	90.72%

**Table 10. Top 10 Items  
For Ortega ES  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/ Agree</b>
My child's teacher(s) provide a high quality learning environment.	99.53%
My child's school is a safe learning environment.	99.07%
The assistant principal treats me with courtesy and respect.	98.48%
The counselors treat me with courtesy and respect.	98.47%
The teachers treat me with courtesy and respect.	98.21%
The teachers provide me with opportunities for two-way communication.	98.20%
School staff provide me with enough information about my child's attendance.	98.17%
The principal treats my child with courtesy and respect.	98.14%
The counselors treat my child with courtesy and respect.	98.00%
The assistant principal treats my child with courtesy and respect.	97.95%

**Table 11. Bottom 10 Items  
For Ortega ES  
2012-2013**

<b>Survey Items</b>	<b>% Strongly Agree/ Agree</b>
I am satisfied with the quality of the food services at my child's school.	89.25%
School staff provide me with enough information about college admissions requirements and financing options for my child.	90.85%
The school's website is a useful source of information for me.	92.27%
School staff provide me with enough information about future career opportunities for my child.	92.66%
School staff provide me with enough information about my child's high school graduation requirements.	92.82%
School staff provide me with enough information about transitions to and from elementary, middle, and high school.	93.89%
School staff provide me with enough information about my child's preparedness for state academic tests.	94.06%
My child is treated with respect by other students.	94.23%
The office staff treat me with courtesy and respect.	94.62%
My child's school is monitored well to ensure safety.	95.17%