

2012-2013 Austin ISD Parent Survey Highland Park ES

Strong relationships among staff, students and staff are critical to student success. In particular, parent involvement in education is associated with a high level of student achievement. These survey results provide campuses with feedback on how parents feel about their treatment by school staff, the school's educational environment, and various school-based opportunities parents would like for their children. The following report contains the results of the 2012-2013 Parent Survey for Austin Independent School District (AISD) for Highland Park ES. The district report can be found at: <http://www.austinisd.org/dre>

Highland Park ES Demographic Information

Table 1. Number of respondents for Highland Park ES 2012-2013

| | Surveys Returned | Total Students | % of Students Represented |
|------------------------|------------------|----------------|---------------------------|
| Highland Park ES | 186 | 678 | 27.43% |
| All Elementary Schools | 14417 | 48897 | 29.48% |

Table 3. Distribution of respondents and students by ethnicity and race for Highland Park ES, 2012-2013

| Ethnicity | % of respondents | % of School Population |
|------------------------|------------------|------------------------|
| American Indian | 0.55% | 0.29% |
| Asian | 2.20% | 2.80% |
| Black/African American | 0.55% | 1.18% |
| Hispanic | 14.29% | 15.04% |
| Two or more races | 5.49% | 3.83% |
| White | 76.92% | 76.84% |

Table 2. Distribution of respondents relative to Highland Park ES's population, 2012-2013

| Grade Level | % of respondents | % of School Population |
|-------------|------------------|------------------------|
| KG | 10.50% | 17.04% |
| 01 | 20.44% | 15.56% |
| 02 | 12.71% | 15.70% |
| 03 | 20.99% | 18.96% |
| 04 | 22.10% | 17.93% |
| 05 | 13.26% | 14.81% |

**Table 4. Parent Survey Items Related to COURTESY
For Highland Park ES
2012-2013**

| Survey Items | % Strongly Agree/Agree Highland Park ES | % Strongly Agree/Agree All Elementary Schools |
|--|--|--|
| The principal treats me with courtesy and respect. | 97.66% | 97.23% |
| The principal treats my child with courtesy and respect. | 99.39% | 97.99% |
| The assistant principal treats me with courtesy and respect. | 95.00% | 97.30% |
| The assistant principal treats my child with courtesy and respect. | 97.08% | 97.75% |
| The office staff treat me with courtesy and respect. | 99.45% | 95.62% |
| The office staff treat my child with courtesy and respect. | 99.43% | 97.26% |
| The teachers treat me with courtesy and respect. | 99.46% | 98.68% |
| The teachers treat my child with courtesy and respect. | 98.90% | 98.29% |
| The counselors treat me with courtesy and respect. | 99.28% | 97.68% |
| The counselors treat my child with courtesy and respect. | 99.31% | 98.25% |
| My child is treated with respect by other students. | 96.65% | 93.20% |

**Table 5. Parent Survey Items Related to COMMUNICATION
For Highland Park ES
2012-2013**

| Survey Items | % Strongly Agree/Agree Highland Park ES | % Strongly Agree/Agree All Elementary Schools |
|---|--|--|
| The principal provides me with opportunities for two-way communication. | 96.89% | 94.99% |
| The assistant principal provides me with opportunities for two-way communication. | 96.75% | 95.54% |
| The teachers provide me with opportunities for two-way communication. | 98.91% | 97.81% |
| The counselors provide me with opportunities for two-way communication. | 99.26% | 95.77% |
| School staffs are easily accessible when I need to talk to them. | 98.28% | 95.37% |
| I receive information about my child or my child's school that is in my preferred language. | 100.0% | 98.07% |

**Table 6. Parent Survey Items Related to ACADEMICS
For Highland Park ES
2012-2013**

| Survey Items | % Strongly Agree/Agree Highland Park ES | % Strongly Agree/Agree All Elementary Schools |
|--|--|--|
| School staff provide me with enough information about school expectations about student learning. | 96.17% | 97.01% |
| School staff provide me with enough information about my child's academic performance. | 97.80% | 97.43% |
| School staff provide me with enough information about my child's preparedness for state academic tests. | 93.62% | 95.51% |
| I believe that my child likes to go to school. | 98.91% | 96.67% |
| The educational experience at my child's school is just as good as or better than that at any other AISD school. | 100.0% | 94.44% |
| My child's teacher(s) provide a high quality learning environment. | 98.89% | 97.42% |
| School staffs encourage my child to study and learn. | 100.0% | 98.08% |
| My child's school is a safe learning environment. | 97.22% | 97.06% |
| My child's school is monitored well to ensure safety. | 93.26% | 91.76% |

**Table 7. Parent Survey Items Related to INVOLVEMENT
For Highland Park ES
2012-2013**

| Survey Items | % Strongly Agree/Agree Highland Park ES | % Strongly Agree/Agree All Elementary Schools |
|--|--|--|
| The teachers have helped me to become more involved in my child's education. | 94.92% | 96.74% |
| The teachers value my input in decisions about my child. | 96.51% | 97.32% |
| The counselors have helped me support my child's education. | 100.0% | 96.10% |
| The counselors value my input in decisions about my child. | 100.0% | 96.59% |
| School staff provide me with enough information about opportunities for me to be involved in school. | 99.44% | 96.56% |
| I know who to contact at my child's school if I have a question or concern about my child's education. | 98.90% | 97.53% |
| School staffs use suggestions I make about my child's education. | 95.33% | 94.82% |
| My child's school offers convenient opportunities for me to be involved in my child's education. | 97.78% | 95.72% |

**Table 8. Parent Survey Items Related to INFORMATION/ FEEDBACK
For Highland Park ES
2012-2013**

| Survey Items | % Strongly Agree/Agree Highland Park ES | % Strongly Agree/Agree All Elementary Schools |
|---|--|--|
| School staff provide me with enough information about transitions to and from elementary, middle, and high school. | 87.78% | 93.43% |
| School staff provide me with enough information about future career opportunities for my child. | 83.02% | 92.47% |
| School staff provide me with enough information about college admissions requirements and financing options for my child. | 78.95% | 91.32% |
| School staff provide me with enough information about process for handling complaints and concerns. | 87.76% | 91.99% |
| School staff provide me with enough information about additional academic services available to my child. | 92.31% | 93.42% |
| School staff provide me with enough information about school expectations about student behavior. | 96.15% | 97.45% |
| School staff provide me with enough information about the positive feedback about my child. | 97.79% | 96.90% |
| School staff provide me with enough information about my child's behavior. | 95.03% | 97.72% |
| School staff provide me with enough information about my child's attendance. | 98.85% | 98.20% |
| School staff provide me with enough information about my child's high school graduation requirements. | 90.63% | 93.93% |
| School staff provide me with enough information about after-school programs or activities for my child. | 94.56% | 95.14% |
| I feel comfortable contacting staff at my child's school if I have a question or concern. | 96.69% | 96.28% |
| When I contact school staff, I get a timely response. | 96.57% | 95.47% |
| I am satisfied with the quality of the transportation services provided by my child's school. | 89.34% | 92.94% |
| I am satisfied with the quality of the food services at my child's school. | 65.84% | 85.08% |
| The school's website is a useful source of information for me. | 92.49% | 92.00% |

**Table 9. Parent Survey Items Related to the DISTRICT OFFICE
For Highland Park ES
2012-2013**

| Survey Items | % Strongly Agree/Agree Highland Park ES | % Strongly Agree/Agree All Elementary Schools |
|--|--|--|
| The frequency with which I receive information through the district's automated phone calls is adequate. | 71.34% | 91.48% |
| The district's website is a good source of information for me. | 88.72% | 94.15% |
| The Superintendent does a good job asking for input from parents. | 88.52% | 91.29% |
| The Superintendent does a good job communicating with parents. | 85.83% | 90.29% |
| The Superintendent does a good job managing the district's budget and staffing needs. | 82.29% | 88.90% |
| The Superintendent has made a positive impact on students' academic progress. | 87.50% | 90.86% |
| Staffs at the district's main offices are responsive to my needs. | 84.21% | 93.63% |
| Staffs at the district's main offices treat me with courtesy and respect. | 96.43% | 95.25% |
| The district provides enough information on enrollment options at other AISD schools. | 67.50% | 88.54% |
| AISD's online Parent Connection/ Gradespeed system helps me monitor my child's academic progress. | 91.07% | 95.26% |
| The district's automated phone calls are a good source of information for me. | 70.44% | 90.72% |

**Table 10. Top 10 Items
For Highland Park ES
2012-2013**

| Survey Items | % Strongly Agree/ Agree |
|--|--|
| School staffs encourage my child to study and learn. | 100.0% |
| I receive information about my child or my child's school that is in my preferred language. | 100.0% |
| The educational experience at my child's school is just as good as or better than that at any other AISD school. | 100.0% |
| The counselors have helped me support my child's education. | 100.0% |
| The counselors value my input in decisions about my child. | 100.0% |
| The teachers treat me with courtesy and respect. | 99.46% |
| The office staff treat me with courtesy and respect. | 99.45% |
| School staff provide me with enough information about opportunities for me to be involved in school. | 99.44% |
| The office staff treat my child with courtesy and respect. | 99.43% |
| The principal treats my child with courtesy and respect. | 99.39% |

**Table 11. Bottom 10 Items
For Highland Park ES
2012-2013**

| Survey Items | % Strongly Agree/ Agree |
|---|--|
| I am satisfied with the quality of the food services at my child's school. | 65.84% |
| School staff provide me with enough information about college admissions requirements and financing options for my child. | 78.95% |
| School staff provide me with enough information about future career opportunities for my child. | 83.02% |
| School staff provide me with enough information about process for handling complaints and concerns. | 87.76% |
| School staff provide me with enough information about transitions to and from elementary, middle, and high school. | 87.78% |
| I am satisfied with the quality of the transportation services provided by my child's school. | 89.34% |
| School staff provide me with enough information about my child's high school graduation requirements. | 90.63% |
| School staff provide me with enough information about additional academic services available to my child. | 92.31% |
| The school's website is a useful source of information for me. | 92.49% |
| My child's school is monitored well to ensure safety. | 93.26% |