

Austin Independent School District

Gaggle and GoGuardian Software

In our continued efforts to keep our students safe, AISD utilizes content monitoring software as outlined in the Student Handbook under *Telecommunications and Other Electronic Devices (All Grade Levels)*. On district-owned technological devices GoGuardian software proactively identifies students at risk of self-harm. Gaggle is another student safety solution that is used to filter and monitor safe learning online. Students that use Google products for Education, issued by AISD, is comprised of Gmail, Hangouts, Meet, Calendar, Drive for storage, Docs, Sheets, Slides, Forms and Sites such as Canvas.

The Threat Assessment Coordinator receives Gaggle and GoGuardian alerts based on unsafe keywords. Prioritized by alert levels, during school hours, School Administrators will receive an email for students that are both virtual and in-person but do not pose an imminent threat such as drugs and alcohol, harassment, and violence towards others. Alerts that include nudity and sexual content and pose any type of imminent threat are sent to AISD PD Dispatch and assigned to an investigator or SRO. Alerts indicating self-harm or harm to others are handled collaboratively between Health Services Department Licensed Mental Health Professionals, AISD PD Crisis Intervention Team, and the Office of Counseling. Upon receipt of the alert, the team follows the established Crisis Response Protocol.

All imminent threats after normal school hours are sent to AISD PD Dispatch for assistance. Questions about these alerts can be submitted at Let's Talk - Student Safety Concerns <https://www.austinisd.org/letstalk>.