



Special Notice

Updates on the Novel Coronavirus

Coronavirus (COVID-19), was recently declared an international public health emergency by the World Health Organization (WHO). The virus is no longer isolated to China and now has confirmed cases in Texas. Virtual Care for Kids is working with school districts and families across Texas to provide a first line of defense for children who present with symptoms consistent with coronavirus. Telemedicine visits can help to reduce the spread of infection because visits are accessible on-demand within the nurse's office as well as from home from your computer or smart phone. Guidelines and treatment plans for coronavirus are evolving quickly and Virtual Care for Kids is up to speed with the proper procedures. We are here for our families and district partners when and where it matters most to provide them proper care.

What to Do?

In order to work with Austin ISD and Virtual Care for Kids to prepare your child for this situation, the family must first register for the in school telemedicine program at www.my.austinisd.org. From there when student's present with symptoms consistent with coronavirus, it's imperative that the child is isolated to prevent the spread of the illness. We encourage parents and faculty to utilize telemedicine to evaluate children quickly through one of the below options:



Be Seen From Home

Children should register for the program ahead of time at www.my.austinisd.org.

Students can be seen and evaluated for coronavirus symptoms via telemedicine from home between the hours of 9am and 9pm every day of the year, including weekends and holidays.

If your child is showing signs of illness, please visit www.virtualcarekids.com to be evaluated by a pediatric provider online before bringing your child into a medical facility or back to school.



Be Evaluated in the School Health Room

Children **must** be registered for the program ahead of time at www.my.austinisd.org.

If a child shows signs of coronavirus while at school, and the child is registered for the program, the school nurse can connect to a Virtual Care for Kids provider for immediate onsite evaluation. Virtual visits are accessible on-demand within 3 minutes or less. Please ensure that your child has registered for the VCFK program to have access to care onsite. It's important to note that virtual care can be used throughout the year to rapidly diagnose and treat other illnesses such as strep throat and the flu. Students can register for the program through online student registration or at www.my.austinisd.org.



If your child presents with symptoms consistent with coronavirus

please seek immediate care via telemedicine at www.virtualcarekids.com

or within the school nurse's office.