AISD School Based Family Resource Centers
Annual Report, School Year 2016-17

Burnet, Dobie, Martin, Mendez, and Webb Middle Schools

Based on Data Collected in Efforts to Outcomes Software,
Jointly funded by City of Austin, Travis County and AISD

December 31, 2017
Susan Millea, Ph.D.
Describing the Families Served at FRCs
(Head of Household: Female 78%, Male 18%, Unknown 3%)

Campus Free/Reduced Lunch rates reflect the majority of families have income ≤ 185% federal poverty level. All Family Resource Centers have English/Spanish bilingual staff.

### Family Member Race/Ethnicity
SY 2016-17 Race/Ethnicity, N=10,101
- Hispanic
- Black
- White
- Other
- Asian
- 2 or more races
- American Indian/Alaskan Native

### Family Preferred Language
SY 2016-17 Family Preferred Language, other than English, N=4270
- Spanish
- Bilingual Eng/Spn
- Arabic
- Other
- Burmese
- Vietnamese
Children in Families Served through 5 Middle School FRCs

- Students attending AISD: 5349
  - 2132 attend the 5 Middle Schools
  - 3217 attend 98 other AISD schools

- Students attending 153 non-AISD schools
  - Charter School: 196
  - Another ISD: 75
  - Private/Parochial School: 8

- 5 Middle School FRCs serve families with students attending 256 schools
School Based Family Resource Centers
Families Served, SY 2016-17

Families Served
• 2814 Unique Families Served
  • 9172 Unique Persons
  • 5349 Unique AISD-enrolled students
• 1854 Family Needs Surveys completed across 5 Middle School campuses
• 6838 Unique Encounters
  • 9151 Services Provided
• 343 Families Case Managed
  • 280 Completed Pre/Post Assessments

Services Provided to Families, by Type

<table>
<thead>
<tr>
<th>Service Type</th>
<th>N=8886</th>
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</thead>
<tbody>
<tr>
<td>Basic Needs</td>
<td>3400</td>
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<tr>
<td>Housing</td>
<td>1200</td>
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<tr>
<td>Health</td>
<td>1500</td>
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<td>Child Education</td>
<td>500</td>
</tr>
<tr>
<td>Legal</td>
<td>2000</td>
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<tr>
<td>Academy</td>
<td>100</td>
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<tr>
<td>Employment</td>
<td>500</td>
</tr>
<tr>
<td>Community</td>
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<tr>
<td>Financial</td>
<td>500</td>
</tr>
<tr>
<td>Safety</td>
<td>100</td>
</tr>
</tbody>
</table>

SY 2016-17 Family Services Provided, by Type, N=8886
Comparing Family Assistance Linkages Over Time

- In SY 2015-16 requests for health assistance outnumbered those for housing and basic needs.
- In SY 2016-17 requests for housing assistance increased by 61%, basic needs requests increased 198%, while health requests decreased by 12%.
- In SY 2016-17 FRC staff provided 714 referrals to 136 community partners/programs. Of these referrals, 170 (24%) are known to have been successfully completed.
- Improved tracking of completed referrals is a quality improvement target. Client confidentiality between organizations is one barrier to documenting completed referrals.
SY 2016-17 Family Needs Surveys
(Based on families completing surveys across all 10 sites, N=6471 surveys)

Family-identified Basic Needs

- Families Identifying Basic Needs, by Type, N= 2,609 needs
  - Clothing
  - Rent/Utilities Assistance
  - Food
  - Housing
  - SNAP

Family-identified Health Needs

- FRC Families Identifying Health Needs by Type, N= 1,290 needs
  - Dental
  - Medical Insurance
  - Health Care
  - Counseling/Mental Health Services
**SY 2016-17 Family Needs Surveys**
(Based on families completing surveys across all 10 sites, N=6471 surveys)

**Family-identified Child Health Insurance Status, N=3114 Children**

- Medicaid: 1862
- CHIP: 543
- MAP: 196
- Obamacare/Affordable Care Act: 194
- Sliding Fee Scale: 271
- None: 48
- Private Insurance: 48

**Family-identified Source of Child Care for Young Children prior to Kindergarten entry, N=735 (89%)**

- Parent/family member: 196
- AISD Pre-K: 194
- AISD Day Care Center: 271
- Paid Center-based Child Care: 48
- Paid Family Day Home: 543
- Family/friend, informal care: 1862
- Head Start/Child Inc: 543
- AISD PPCD: 196
- None: 48

*children's optimal health*
Family-identified interest in Adult Classes,

N=3569 interests identified

Outcome: Adult Class Participation

• Unduplicated Adults Attending: 506
• Adults participating in at least 50% of sessions offered: 403
• Percentage of Adults participating in at least 50% of offered sessions: 80%
• NOTE: Classes reflect parent interest in Family Needs Surveys. They are provided through partnerships with other organizations, based on resource availability.
Impact of FRC Family Case Management 1:
Proportion of Families in FRC Case Management Achieving or Sustaining Stability or Safety/Self-Sufficiency in SY 2016-17, by Indicator
N=280 Families Completing Post Measures
Impact of FRC Family Case Management 2: Reduced Proportion of Families in FRC Case Management In Crisis or At Risk in SY 2016-17, by Indicator N=280 Families Completing Post Measures
Adult Education
SY 2016-17, N=280
Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient= 31%
Impact 2: Reduced Proportion In Crisis or At Risk= 1%

NOTE: This slide helps describe the educational status of the adults served by the FRCs. Significant impact on Adult Education status is not an FRC goal.

In Crisis: I do not have my GED or high school diploma and am not currently enrolled in education/training classes or programs.

At Risk: I do not have my GED or high school diploma and am currently enrolled in education/training classes or programs.

Stable: I have a GED or high school diploma am not currently enrolled in post-secondary education/training classes or programs.

Safe/Self-Sufficient: I have a GED or high school diploma and am currently enrolled in post-secondary education/training classes or programs.
Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient = 56%
Impact 2: Reduced Proportion In Crisis or At Risk = 18%

**In Crisis:** Members of my family are unemployed and are not able to find employment.

**At Risk:** Members of my family have temporary or part-time employment and require assistance to find employment and develop new job skills.

**Stable:** Members of my family are full-time employed but income is inadequate to cover necessary family expenses, and we are taking steps to improve job skills or increase wages.

**Safe/Self-Sufficient:** At least one member of my family is full-time employed at a living wage that covers necessary family expenses.

NOTE: This slide helps describe the employment status of the adults served by the FRCs.
Financial Stability/Income
SY 2016-17, N=280

Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient = 45%
Impact 2: Reduced Proportion In Crisis or At Risk = 26%

In Crisis: My family does not have adequate income or assistance to meet our most basic needs (i.e. food, shelter, transportation).

At Risk: My family has adequate income and assistance to meet our basic needs most of the time.

Stable: My family has adequate income and assistance to meet our living expenses and basic needs most of the time.

Safe/Self-Sufficient: My family has adequate income for our living expenses and basic needs without assistance (except health insurance).
Knowledge/Access to Resources
SY 2016-17, N=280

Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient = 76%
Impact 2: Reduced Proportion In Crisis or At Risk = 50%

In Crisis: I do not know of or do not have access to resources available in my community to meet my family’s needs.

At Risk: I know of resources available in my community but have difficulty accessing them to meet my family’s needs.

Stable: I am utilizing resources available in my community to meet some of my family’s needs.

Safe/Self-Sufficient: I know how to find resources available in my community and have confidence that I can use them as my family has need.
Basic Needs: Housing
SY 2016-17, N=280

Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient = 82%
Impact 2: Reduced Proportion In Crisis or At Risk = 10%

In Crisis: My family is homeless or nearly homeless with eviction in progress.

At Risk: My family is in a temporary or transitional living situation (i.e. motel, shelter, doubled up with another family).

Stable: My family is in permanent housing that may not be adequate due to its size, location, condition, or affordability.

Safe/Self-Sufficient: My family is in permanent housing that is safe, adequate and affordable without compromising our family’s basic needs.
Basic Needs: Utilities
SY 2016-17, N=280

Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient = 67%
Impact 2: Reduced Proportion In Crisis or At Risk = 47%

In Crisis: My utilities are off or about to be disconnected.

At Risk: I am making irregular utility payments or have utility service that is not under my name.

Stable: I am maintaining regular utility service without interruption in services, with assistance.

Safe/Self-Sufficient: I am maintaining regular utility service without interruption in services without assistance.
**Basic Needs: Food Supply**
SY 2016-17, N=280

**Impact 1:** Achieved/Maintained Stable or Safe/Self Sufficient = 75%

**Impact 2:** Reduced Proportion In Crisis or At Risk = 21%

**In Crisis:** My family does not have an adequate food supply.

**At Risk:** My family has a limited food supply and depends on emergency resources (i.e. Food Pantry).

**Stable:** My family has an adequate food supply but relies on regular assistance (i.e. SNAP, WIC).

**Safe/Self-Sufficient:** My family has an adequate food supply without relying on any food assistance.
**Basic Needs: Nutrition**

**SY 2016-17, N=280**

**Impact 1:** Achieved/Maintained Stable or Safe/Self Sufficient = 83%

**Impact 2:** Reduced Proportion In Crisis or At Risk = 12%

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**In Crisis:** I am rarely able to provide food for my family that includes fresh fruit, vegetables and protein.

**At Risk:** I am sometimes able to provide food for my family that includes fresh fruit, vegetables and protein.

**Stable:** I am usually able to provide food for my family that includes fresh fruit, vegetables and protein.

**Safe/Self-Sufficient:** I am always able to provide food for my family that includes fresh fruit, vegetables and protein.
Neighborhood Safety
SY 2016-17, N=280
Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient= 90%
Impact 2: Reduced Proportion In Crisis or At Risk= 7%

In Crisis: Members of my family are directly affected by unsafe conditions in the neighborhood that result in fear or threat to their physical or emotional safety.

At Risk: Members of my family are aware of unsafe conditions in the neighborhood that result in fear or threat to their physical or emotional safety.

Stable: Members of my family are aware of unsafe conditions in the neighborhood that result in fear or threat to their physical or emotional safety are taking steps (i.e. safety plan) to minimize unsafe conditions.

Safe/Self-Sufficient: My family members have no concerns about physical or emotional safety in the neighborhood.
Family Legal Issues
SY 2016-17, N=280

Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient = 86%
Impact 2: Reduced Proportion In Crisis or At Risk = 7%

In Crisis: My family has legal issues, does not have legal assistance and we don’t know what to do to resolve them.

At Risk: My family has legal issues, is trying to manage them without legal assistance but issues are not being resolved.

Stable: My family has legal issues and has received legal assistance, and issues are being resolved.

Safe/Self-Sufficient: My family does not have legal issues, or any previous legal issues have been resolved.
Health Care Access
SY 2016-17, N=280

Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient = 84%
Impact 2: Reduced Proportion In Crisis or At Risk = 12%

In Crisis: Either none of my family members have health insurance, or at least one member with a significant medical need does not have health insurance. We do not have a primary care provider to access health care services.

At Risk: Some of my family members have health insurance but do not have a primary care provider to access health care services.

Stable: All children and any adults with a significant medical need have health insurance and have a primary care provider to access health care services.

Safe/Self-Sufficient: All of my family members have health insurance and have a primary care provider to access health care services.
In Crisis: I or members of my family have unstable physical or mental health issues that are currently not being treated.

At Risk: I or members of my family have unstable physical or mental health issues that are currently being treated.

Stable: I or members of my family have stable physical or mental health issues that are currently being treated.

Safe/Self-Sufficient: No one in my family has any physical or mental health issues.
Family Substance Abuse
SY 2016-17, N=280

Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient= 91%
Impact 2: Reduced Proportion In Crisis or At Risk= 1%

In Crisis: A family member in my home is abusing substances (i.e. alcohol, illegal drugs or medicines) and is not in recovery.

At Risk: A family member in my home acknowledges substance abuse and is in early stages of recovery.

Stable: No one in my home is abusing substances however at least one family member is in recovery for substance abuse (i.e. has abused substances in the past).

Safe/Self-Sufficient: No one in my home is abusing or has ever abused substances.
Family Coping
SY 2016-17, N=280

Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient = 80%
Impact 2: Reduced Proportion In Crisis or At Risk = 10%

**In Crisis:** Negative interactions, poor communication or problem behaviors exist in our family and we do not know how to improve them.

**At Risk:** Negative interactions, poor communication or problem behaviors exist in our family and we are trying to improve them.

**Stable:** Interactions, communication and behaviors in our family are generally good and we manage occasional problems and conflicts.

**Safe/Self-Sufficient:** Our family interactions, communication and behavior are generally good and growing in a positive direction.
Parent Child Relationship (Parenting)
SY 2016-17, N=280

Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient = 88%
Impact 2: Reduced Proportion In Crisis or At Risk = 9%

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<thead>
<tr>
<th></th>
<th>Initial</th>
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<tr>
<td><strong>At Risk</strong></td>
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</tr>
<tr>
<td><strong>Stable</strong></td>
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<tr>
<td><strong>Safe/Self-Sufficient</strong></td>
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<td>40%</td>
</tr>
<tr>
<td><strong>Unanswered</strong></td>
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<td>0%</td>
</tr>
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</table>

**In Crisis:** I am concerned about my relationship with my child/children and don’t know how to improve the situation.

**At Risk:** I am trying to communicate and interact with my child/children but things are not improving.

**Stable:** I have skills to communicate and interact with my child/children and things are OK but could be better.

**Safe/Self-Sufficient:** I have skills to communicate and interact with my child/children and they usually respond appropriately.
**Child Behavior Risk**
**SY 2016-17, N=280**

**Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient** = 78%

**Impact 2: Reduced Proportion In Crisis or At Risk** = 9%

**In Crisis:** I am concerned that my child is currently engaged in risky behavior that threatens their own or someone else’s physical, social or emotional well-being.

**At Risk:** I am concerned that my child is vulnerable for engaging in inappropriate or risky behavior that threatens their own or someone else’s physical, social or emotional well-being.

**Stable:** I am concerned that my child is vulnerable for engaging in inappropriate or risky behavior that threatens their own or someone else’s physical, social or emotional well-being, but my child and I are working together to manage inappropriate or risky behavior, and we have the necessary supports to succeed.

**Safe/Self-Sufficient:** I am not concerned that my child is vulnerable or engaged in inappropriate or risky behavior that threatens their own or someone else’s physical or emotional well-being.
School Connectedness
SY 2016-17, N=280

Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient = 74%
Impact 2: Reduced Proportion In Crisis or At Risk = 7%

In Crisis: My family does not know how to connect with my child’s school staff and we do not participate in school activities.

At Risk: My family knows how to connect with my child’s school staff but we do not participate in school activities.

Stable: My family connects with my child’s school staff when asked and we occasionally participate in school activities.

Safe/Self-Sufficient: My family takes initiative connecting with my child’s school staff and we actively participate in school activities.
Impact 1: Achieved/Maintained Stable or Safe/Self Sufficient = 70%
Impact 2: Reduced Proportion In Crisis or At Risk = 11%

*In Crisis:* At least one of my children has below-average performance, behavior, or attendance problems in school, or there are possible developmental delays that are not being addressed.

*At Risk:* At least one of my children has below-average performance, behavior, or attendance problems in school or there are possible developmental delays that are being addressed.

*Stable:* All of my children are performing average in school with no attendance or behavior problems and meeting age-appropriate developmental levels (those with delays are functioning at optimal level with support).

*Safe/Self-Sufficient:* All of my children are performing above-average in school with no attendance or behavior problems and meeting age-appropriate developmental levels.