



## RediMD gives you the option to have a regular doctor's visit online, via a computer, smartphone or phone call.

RediMD is **FREE with NO CO-PAY** for those with the Platinum, Gold Select Seton and Gold Choice health insurance plans. Those with the HSA will be billed (\$50) and can pay with their Health Savings Account Card.

- *Anytime you need to see or speak with a doctor*
- *We are "Always Open"*

RediMD provides primary medical care online via webcam, smartphone, or my phone call. You can see and speak with a physician or other medical professional who can diagnose, recommend treatment and prescribe medications if needed.

RediMD service is available for you to use during the days, nights and weekends for you and your family. (Each dependent must register separately.)

### RediMD TREATS MOST PRIMARY CARE AILMENTS INCLUDING, BUT NOT LIMITED TO:

- |                 |                  |           |             |                 |
|-----------------|------------------|-----------|-------------|-----------------|
| Cold            | Cough            | Flu       | Sore Throat | Allergies       |
| Skin Issues     | Blood Pressure   | Headaches | Diabetes    | Sinus Infection |
| Stress Problems | Stomach Problems |           |             |                 |

## To Use RediMD As A **First-Time User** or **Return User**

# 1

### Register\*

- Click "register"
- Select "register" or "First time user"
- Enter code: **austinisd** and click "next"
- Follow registration directions, enter your email and create a password, complete profile

# 2

### Schedule

- Make appointment
- Select provider, date, and time
- No copay or payment required (except for HSA plan members, \$50)

# 3

### Consult

- Take vitals OR put a "1" in each box if vitals are not taken
- Consult with your provider

\*Registration is a one-time process and can be done ahead of time without having to schedule an appointment.

To use RediMD as a **return user** – Log in from any internet connected computer, smartphone, or call 281-633-0148  
RediMD available from work or home 8:00am-6:00pm Mon-Sat, or 24/7 by phone call.

For help, call RediMD at 866-989-CURE, option 3

Or Melody Carlton, Austin ISD Employee Assistance Coordinator at 512-414-2282 or [melody.carlton@austinisd.org](mailto:melody.carlton@austinisd.org)