

































# Operational Strategy

**Evaluate Work Order System: Research best practices on facilities and maintenance work order systems and evaluate our current system to verify it is meeting best practices. If the current work order system is not meeting best practices, consider the following in selecting an improved system:**

- a. A simplified process to submit work order to limit user error.
- b. A prioritization process based on safety, urgency, and other factors including the equitable distribution of resources. The quantity of reported issues should not be a driving factor in prioritization.
- c. A place to document when a project is not complete due to lack of funding to ensure it is considered for a future bond
- d. Ensure accountability when multiple departments are required for the resolution of the request.

# Progress

**Where we are now:**

- Researching best practices for work order system
- Evaluating current system to determine long-term efficacy
- Identifying how to best consolidate rental program and work order system to eliminate unnecessary systems and move towards single sign-on to simplify process for district staff

**Next Steps:**

- Issue Request for Proposal (RFP) to identify vendor that can provide robust work order system that best addresses operational strategy
- Develop SOP for prioritization process of work order requests
- Develop SOP for documenting uncompleted projects due to lack of funding





# LRP Update: Technology

Executive Director of Technology Operations - Laura Browder  
Chief Technology Officer - Oscar Rodriguez



# Goal: Accessibility Software for SPED Needs

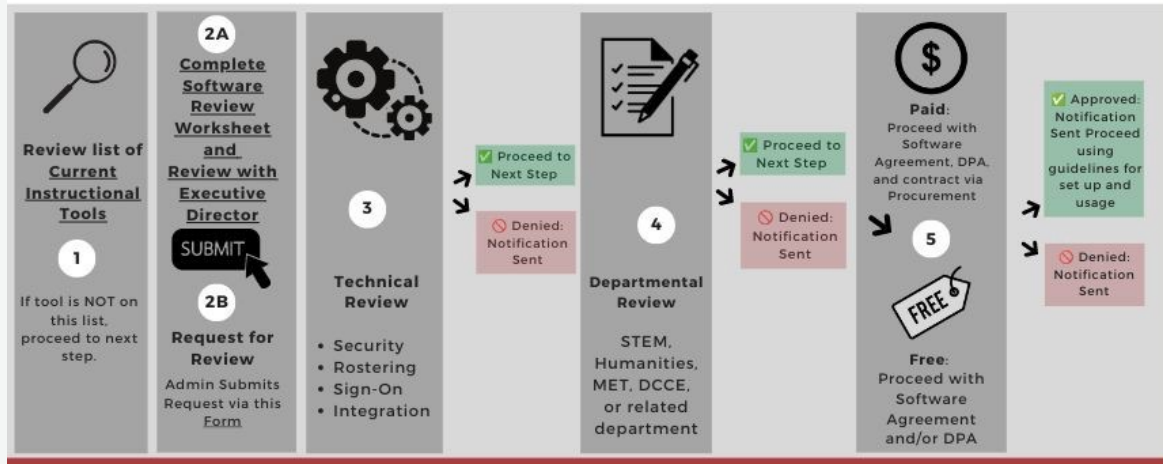
“By designing with  
accessibility in mind, we are  
designing for our friends,  
families and futures selves.”

*~ Alistair Duggin, Head of  
Accessibility at Government  
Digital Services*



# Strategies for Accomplishing Goal

● Improve the existing non-enterprise software review process to collaborate with Academics, Administration, and any other necessary organizations to consider user feedback in order to provide a comprehensive software review process to ensure that the digital accessibility needs of end users are equitably supported and new software systems integrate into existing AISD administration, learning management, and professional development systems prior to roll out.



<https://bit.ly/AISDsoftwarereview>



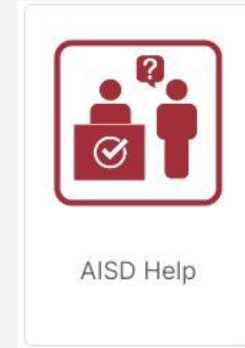
**Goal: Enhance autonomy of individuals with unique needs who have recently migrated to the U.S., and/or are not familiar with current AISD technologies**



# Strategies for Accomplishing Goal 1



- Partner with teams across the district, community members and technology vendors to provide resources and tech tools with multilingual capability that are tailored for teachers, parents, students, and any other unique role necessary.



- Streamlining support into a one-stop-shop (AISD Help) to better serve our stakeholders



## **Goal 2: Increase the ability and confidence level of AISD families who are using district technology.**



# Strategies for Accomplishing Goal 2

Find a school that's the best fit for your student



The new Austin ISD School Finder helps families find a school that's the best for for their student.

- Collaborate with the communications and community engagement department to include the "audience appropriate" technology updates in all variations of the weekly AISD newsletter.

























# Guiding Principles

1. Independence
2. Impartiality
3. Informality
4. Confidentiality





# EAC Reflective Discussion

Sachi Edson



# Optimistic Closure & Adjournment

Vanessa Santamaría-Dainton